
| | |
|-----------|-----------------------|
| Section 3 | Ancillary Services |
| PART 3.04 | TRANSFER CHARGE CALLS |

3.4.7 Outgoing Collect Calls

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 22 or the Revised Standard Contract Schedule 122.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|---------------------|--------------------|----------------|--------------|
| Group 1 (Note 3) | 0.00 | | |
| Group 2 (Note 3) | 0.00 | | |
| Group 3 (Note 3) | 0.00 | | |
| Group 4 (Note 3) | 0.00 | | |

| | |
|------------------|---|
| Pence per Minute | BT Single Tandem Segment Call as contained in Section 1, Part 1 |
|------------------|---|

See Note 2

3.4.8 Outgoing collect calls from Operator using Operator's operator.

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 3A or the Revised Standard Contract Schedule 104.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|------------------------|--------------------|----------------|--------------|
| Group 1 -4 (Note 3) | 1.99 | | |

| | |
|------------------|---|
| Pence per Minute | BT Double Plus Tandem Segment Call 100k- <200km as contained in Section 1 Part 1 of this price list |
|------------------|---|

See Note 2

Section 3 Ancillary Services
PART 3.04 TRANSFER CHARGE CALLS

3.4.9 Incoming Collect Call over BT Network to Operator.

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 3B or the Revised Standard Contract Schedule 305.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|---------------------|--------------------|----------------|--------------|
| Group 1 (Note 3) | 3.19 | | |
| Group 2 (Note 3) | 2.48 | | |
| Group 3 (Note 3) | 2.50 | | |
| Group 4 (Note 3) | 1.09 | | |

| Charge per Minute (£) | Pre-Interim Charge | Interim Charge | Actual Charge | Final Charge | BT Charge |
|-----------------------|--------------------|----------------|---------------|--------------|-----------|
| Group 1 (Note 3) | 0.56 | | | | |
| Group 2 (Note 3) | 0.56 | | | | |
| Group 3 (Note 3) | 0.92 | | | | |
| Group 4 (Note 3) | 1.04 | | | | |

3.4.10 Incoming Collect Call via BT Direct to Operator.

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 3B or the Revised Standard Contract Schedule 305.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|---------------------|--------------------|----------------|--------------|
| Group 1 (Note 3) | 2.14 | | |
| Group 2 (Note 3) | 2.14 | | |
| Group 3 (Note 3) | 2.14 | | |
| Group 4 (Note 3) | 2.14 | | |

| Charge per Minute (£) | Pre-Interim Charge | Interim Charge | Actual Charge | Final Charge | BT Charge |
|-----------------------|--------------------|----------------|---------------|--------------|-----------|
| Group 1 (Note 3) | 0.54 | | | | |
| Group 2 (Note 3) | 0.37 | | | | |
| Group 3 (Note 3) | 0.90 | | | | |
| Group 4 (Note 3) | 0.88 | | | | |

Section 3 Ancillary Services
PART 3.04 TRANSFER CHARGE CALLS

3.4.11 Outgoing Collect Calls from Operator via Home Direct.

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 3B or the Revised Standard Contract Schedule 305.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|------------------------|--------------------|----------------|--------------|
| Group 1 -4 (Note 3) | 0.00 | | |

| | |
|------------------|---|
| Pence per Minute | BT Single Tandem Segment Call as contained in Section 1, Part 1 |
|------------------|---|

See Note 2

3.4.12 Incoming Collect Calls over an Operator's network to another Operator via BT.

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 3B or the Revised Standard Contract Schedule 305.

| Charge per Call (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|---------------------|--------------------|----------------|--------------|
| Group 1 (Note 3) | 3.19 | | |
| Group 2 (Note 3) | 2.48 | | |
| Group 3 (Note 3) | 2.50 | | |
| Group 4 (Note 3) | 1.09 | | |

| Charge per Minute (£) | Pre-Interim Charge | Interim Charge | Final Charge |
|-----------------------|--------------------|----------------|--------------|
| Group 1 (Note 3) | (a) | | |
| Group 2 (Note 3) | (b) | | |
| Group 3 (Note 3) | (c) | | |
| Group 4 (Note 3) | (d) | | |

- (a) £0.56 plus BT Single Tandem Segment Call as contained in Section 1, Part 1.
- (b) £0.56 plus BT Single Tandem Segment Call as contained in Section 1, Part 1.
- (c) £0.92 plus BT Single Tandem Segment Call as contained in Section 1, Part 1.
- (d) £1.04 plus BT Single Tandem Segment Call as contained in Section 1, Part 1.

| | |
|------------------|------------------------------|
| Section 3 | Ancillary Services |
| PART 3.04 | TRANSFER CHARGE CALLS |

Notes :

- 1) The total charge payable for each Transfer Charge Call will be the Charge per Call plus the Charge per Minute.
- 2) These charges are payable by BT to the Operator.
- 3) The International Charge Groups as set out in Section 2, Part 7 of the BT Retail Price List :

Group 1 means International Charge Band 1 and 2
Group 2 means International Charge Bands 3, 4, and 5
Group 3 means International Charge Bands 6, 7, 8, and 8A
Group 4 means International Charge Bands 9, 10, 11, 12, 13 and 14.
- 4) Where there is a category of Transfer Charge Call not specifically entered in this Carrier Price List the charge will be constructed from the relevant components.

| | |
|------------------|----------------------------------|
| Section 3 | Ancillary Services |
| PART 3.05 | DIRECTORY ENQUIRY SERVICE |

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 21 or the Revised Standard Contract Schedule 121.

| Pre- Interim Charge | Interim Charge | Final Charge |
|------------------------------------|---------------------------|-------------------------|
| 33.2 | | |

Notes :

- 1) Charges are quoted in Pence per Call.

Section 3

Ancillary Services

PART 3.06 INTERNATIONAL OPERATOR ASSISTANCE

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 22 or the Revised Standard Contract Schedule 122.

3.6.1 Call Charges

| BT International Charge Band | Pence per Minute | | |
|---------------------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| International Charge Band 1 | 159 | | |
| International Charge Band 2 | 184 | | |
| International Charge Band 3 | 237 | | |
| International Charge Band 4 | 121 | | |
| International Charge Band 5 | 220 | | |
| International Charge Band 6 | 168 | | |
| International Charge Band 7 | 218 | | |
| International Charge Band 8, 8A | 292 | | |
| International Charge Band 9 | 236 | | |
| International Charge Band 10 | 332 | | |
| International Charge Band 11 | 219 | | |
| International Charge Band 12 | 415 | | |
| International Charge Band 13 | 252 | | |

3.6.2 Personal Call Fee

| | Pence per Call | | |
|-------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Personal Call Fee | 425 | | |

| | |
|-----------|-------------------------|
| Section 3 | Ancillary Services |
| PART 3.07 | INTERNATIONAL DIRECTORY |
| | ENQUIRY SERVICE |

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 23 or the Revised Standard Contract Schedule 123.

| Pre-Interim Charge | Interim Charge | Final Charge |
|--------------------|----------------|--------------|
| 157 | | |

Notes :

- 1) Charges are quoted in Pence per Call.

Section 3

Ancillary Services

PART 3.08

EMERGENCY SERVICE

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 24 or the Revised Standard Contract Schedule 124 or 125.

3.8.1 Call Charge

| Description | Pence per Call | | |
|-----------------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Calls to Emergency Services | 77.1 | | |

3.8.2 Training Charge

| Description | Per Operator Centre | | |
|-------------------------------|---------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Emergency Call Service | £571.19 | | |
| Mobile Emergency Call Service | £959.59 | | |

Notes :

- 1) Set-up charges are contained in Section 3.10.4

For terms and conditions applicable to these charges, see the BT Standard Interconnect Agreement Schedule 25 or the Revised Standard Contract Schedule 02.

| | |
|-----------------------------------|-----------------------------|
| Description | Charge per Annum (£) |
| | BT Charge |
| Operator to Operator Calls | £Nil |

Section 3 Ancillary Services
PART 3.10 DATA MANAGEMENT AMENDMENTS

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 40, the Standard Paging Interconnect Agreement Schedule 3, or the Revised Standard Contract Schedule 140 or other Schedules as appropriate.

3.10.1 Initial Set-Up

3.10.1.1 New Numbering Requirements.

| Description | Charge(£) | | |
|--------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1886.44 | | |
| Zone Charge | £41.13 | | |
| Processor Charge : | | | |
| System X Exchange | £42.84 | | |
| AXE10 Exchange | £44.83 | | |
| BT ALE | £59.69 | | |

3.10.1.2 Where the Operator requests more than one D or E digit to be implemented at the same time at a particular BT Switch, then the Processor Charge for the second and each further D or E digit implementation shall be:

| Description | Charge(£) | | |
|-------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| System X Exchange | £16.91 | | |
| AXE10 Exchange | £18.90 | | |
| BT ALE | £22.38 | | |

3.10.1.3 Where the Operator requires the implementation of a four-digit Access Code via BT ALEs, additional work will need to be done at BT Tandem Exchanges to which those BT ALEs have direct traffic routes. In addition to the above initial set-up charges, the following charges will also be payable when implemented at the same time as the Access Code on digital exchanges:

| Description | Charge(£) | | |
|--|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1370.31 | | |
| Charge per BT Tandem Exchange affected | £203.57 | | |

Note : If the work is to be implemented separately from the Access Code on digital exchanges see 3.10.2.4 below.

Section 3 Ancillary Services
PART 3.10 DATA MANAGEMENT AMENDMENTS

3.10.2 Amendments

3.10.2.1 Changes to Traffic Routes

| Description | Charge(£) | | |
|--------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1,886.44 | | |
| Zone Charge | £41.13 | | |
| Processor Charge : | | | |
| System X Exchange | £36.63 | | |
| AXE10 Exchange | £47.07 | | |
| BT ALE | £71.38 | | |

Where the Operators' requirements result in more than one change to Traffic Routes to be implemented at the same time at a particular BT Switch, then the Processor charge for the second and each further change to the Traffic Routes shall be:

| Description | Charge(£) | | |
|-------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| System X Exchange | £18.90 | | |
| AXE10 Exchange | £29.84 | | |
| BT ALE | £42.53 | | |

3.10.2.2 Changes to BT Charge Band allocations.

| Description | Charge(£) | | |
|--------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1,886.44 | | |
| Zone Charge | £41.13 | | |
| Processor Charge : | | | |
| System X Exchange | £35.38 | | |
| AXE10 Exchange | £45.08 | | |
| BT ALE | £74.86 | | |

Section 3

Ancillary Services

PART 3.10 DATA MANAGEMENT AMENDMENTS

Where the Operators' requirement results in more than one change to BT Charge Band allocation to be implemented at the same time at a particular BT Switch, then the Processor Charge for the second and each further change to BT Charge Band allocation shall be:

| Description | Charge(£) | | |
|-------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| System X Exchange | £18.16 | | |
| AXE10 Exchange | £21.39 | | |
| BT ALE | £26.86 | | |

3.10.2.3 Expansion of an existing NNG down to two D digits with differential charging:

| Description | Charge(£) | | |
|--------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1,886.44 | | |
| Zone Charge | £41.13 | | |
| Processor Charge : | | | |
| System X Exchange | £64.48 | | |
| AXE10 Exchange | £54.28 | | |
| BT ALE | £73.87 | | |

3.10.2.4 Where the Operator requires the implementation of a four-digit Access Code at BT ALEs separately from the Initial Set-up on digital exchanges, then the following charges will be payable:

| Description | Charge(£) | | |
|------------------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1,941.39 | | |
| Zone Charge | £41.13 | | |
| Charge per Exchange Affected | £203.57 | | |

Section 3 Ancillary Services
PART 3.10 DATA MANAGEMENT AMENDMENTS

3.10.4 Set-up Charges to Emergency Services

| Description | Charge(£) | | |
|----------------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £1,163.08 | | |
| Zone Charge | £43.41 | | |
| Processor Charge : | | | |
| Fixed Operator | £48.81 | | |
| Mobile operator (new) | £53.05 | | |
| Mobile operator (existing) | £26.54 | | |

3.10.5 Set-up Charges for Operator 0800 Services

| Description | Charge(£) | | |
|----------------------------|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Fixed Charge | £14066.00 | | |
| Zone Charge | £60.00 | | |
| System X (DMSU Only) : | | | |
| Initial Routing Charge | £54.00 | | |
| Subsequent Routing Charges | £28.00 | | |

3.10.6 Set up Charges for Number Portability

3.10.6.1 New Prefix Requirement

| Description | BT Charge(£) |
|------------------|--------------|
| Fixed Charge | £1,886.44 |
| Zone Charge | £41.13 |
| Processor Charge | |
| per System X | £42.84 |
| per AXE 10 | £44.83 |

Where the Operators' requirement results in more than one prefix being implemented at the same time at a particular BT switch then the processor charge for the second and each further prefix implementation shall be:-

| Description | BT Charge(£) |
|--------------|--------------|
| per System X | £16.91 |
| per AXE 10 | £18.90 |

Section 3

PART 3.11

Ancillary Services
ENTRIES IN BT'S NUMBER
INFORMATION SYSTEM (NIS) AND
PHONEBOOKS

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement. Schedule 50 or the Revised Standard Contract Schedule 150.

The rates to be paid by the Operator for inclusion of Operator Customer Information in BT's Number Information System shall be as follows:

3.11.1 Operator Customer Information provided as hard-copy/written form or on disk or by electronic data interchange requiring manual processing by BT.

| Description | Charge per Customer Number (£) | | |
|---------------------------------------|--------------------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Addition | 1.79 | | |
| Amendment | 1.79 | | |
| Deletion | Free of Charge | | |
| Holding Charge (per annum) (Note 1&2) | 0.66 | | |
| Holding Charge (per annum) (Note 1&3) | 0.61 | | |

3.11.2 Operator Customer Information provided on disk or by electronic data interchange where manual processing by BT is not required.

| Description | Charge per Customer Number (£) | | |
|---------------------------------------|--------------------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Addition | 0.92 | | |
| Amendment | 0.92 | | |
| Deletion | Free of Charge | | |
| Viewing (including attaching a query) | Free of Charge | | |
| Holding Charge (per annum) (Note 1&2) | 0.66 | | |
| Holding Charge (per annum) (Note 1&3) | 0.61 | | |

Notes :

- 1) The holding charge is payable per annum, and payment is due on the next Quarter Day following the date of entry of the particular Customer Information into the BT NIS Database and annually thereafter. For this purpose the Quarter Days are 1 January, 1 April, 1 July, 1 October. This charge is payable each year until deletion of the Customer Information.
- 2) This charge is for Operator Customer Information relating to residential customers.

Section 3

Ancillary Services

PART 3.11

ENTRIES IN BT'S NUMBER
INFORMATION SYSTEM (NIS) AND
PHONEBOOKS

- 3) This charge is for Operator Customer Information relating to business and government customers if
the number is resold.

| | |
|------------------|---------------------------------|
| Section 3 | Ancillary Services |
| PART 3.12 | SUPPLY OF BT PHONE BOOKS |

3.12.1 Supply of BT Phone Books at Scheduled Print Dates

The charges payable by the Operator for the supply of paperback versions of the BT Phone Books pursuant to Paragraph 4 of Schedule 52 of the BT Standard Interconnect Agreement or Schedule 152 of the Revised Standard Contract shall be as follows :

| Description | Charge (£) | | |
|---|--------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Charge per copy of BT Phone Books (min. quantity 1,000) | 2.63/copy | | |
| Charge per copy for delivery to persons specified by Operator | 2.89/copy | | |
| Delivery charge to a single address in UK for up to 10,000 BT Phone Books | 600.00 | | |
| Charge per order submitted | 275.00 | | |

3.12.2 Supply of BT Phone Books at any other time

The charges payable pursuant to Paragraph 3 of Schedule 52 of the BT Standard Interconnect Agreement or Schedule 152 of the Revised Standard Contract shall be the BT retail tariff published in the BT Retail Price List from time to time. A discount (Note 3) applies to paperback versions only and is as follows :

| Number of BT Phone Books | Discount |
|--------------------------|----------|
| 0 - 10 | 0% |
| 11 - 20 | 10% |
| 21 - 50 | 15% |
| 51 - 100 | 20% |
| More than 100 | 25% |

Notes :

- 1) The London-wide Residential Phone Book shall count as two BT Phone Books for charging and delivery purposes.
- 2) For orders of more than 10,000 BT Phonebooks, BT will provide a quotation for delivery on request.
- 3) The discount applies to a single order at the same time to a single address.

| | |
|-----------|--|
| Section 3 | Ancillary Services |
| PART 3.13 | ACCESS TO THE BT DIRECTORY ASSISTANCE SYSTEM (DAS) DATABASE |

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 51 or the Revised Standard Contract Schedule 151.

3.13.1 Per Terminal Charge

| Description | Charge Per Terminal per Annum (£) | | |
|---|-----------------------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Operator Access to DAS per Keyboard Terminal connected to the gateway | £7,534.00 | | |

3.13.2 KDT Terminal for DAS Access

| Description | Charge Per Terminal (£) | | |
|---------------------|-------------------------|----------------|--------------|
| | Pre-Interim Charge | Interim Charge | Final Charge |
| Charge per Terminal | £90.00 | | |

Section 3

Ancillary Services

PART 3.14

BT TIMELINETM SERVICE

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 18 or the Revised Standard Contract Schedule 118.

The Charges are payable by the Operator to BT as set out in Section 1, Part 1, for a BT Local Exchange Call Segment.

| | |
|-----------|--------------------|
| Section 3 | Ancillary Services |
| PART 3.15 | PHONE BASE™ CALLS |

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 17 or the Revised Standard Contract Schedule 117.

| | Pre-Interim Charges | | |
|------------|---------------------|---------|---------|
| | Daytime | Evening | Weekend |
| PhoneBase™ | 11.96 | 12.22 | 12.32 |

Section 3

Ancillary Services

PART 3.16

PUBLICATION OF BT MAPS

Standard Prices are not yet available.

| | |
|-----------|---------------------|
| Section 3 | Ancillary Services |
| PART 3.17 | PUBLICATION CHARGES |

The charges payable to BT for copies of documents published under Condition 16B of the BT Operating Licence and other interconnect documents are as follows:

| Description | Charge (£) |
|---------------------------|------------|
| 1 - 20 sides | 8.00 |
| 21 - 50 sides | 14.00 |
| 51 - 100 sides | 20.00 |
| 101 - 200 sides | 27.00 |
| Each subsequent 100 pages | 5.00 |

Section 3
PART 3.18

Ancillary Services
SUPPLY OF CUSTOMISED
TELEPHONE DIRECTORIES

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 53 or the Revised Standard Contract Schedule 153.

3.18.1 Supply of Customised Telephone Directories including 32 Page Preface

| Description | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|--|------------------------|--------------------|------------------|
| Charge for first 5,000 of each edition of a Customised Telephone Directory (except that including London Residential Index) | £14,500.00 | | |
| Charge for each additional Customised Telephone Directory (except that including London Residential Index) | £2.00 | | |
| Charge for first 5,000 of each edition of a Customised Telephone Directory including the London Residential Index | £27,950.00 | | |
| Charge for each additional Customised Telephone Directory including the London Residential Index | £4.64 | | |
| Charge per order placed | £275.00 | | |
| Cancellation Charge | £3,649.00 | | |
| Charge for Delivery of not more than : 10,000 copies of Customised Telephone Directories not including London Residential Index | £600.00 | | |
| 5,000 copies of Customised Telephone Directories including the London Residential Index | £600.00 | | |

3.18.2 Supply of Customised Telephone Directories including 64 Page Preface

| Description | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|--|------------------------|--------------------|------------------|
| Charge for first 5,000 of each edition of a Customised Telephone Directory (except that including London Residential Index) | £16,500.00 | | |
| Charge for each additional Customised Telephone Directory (except that including London Residential Index) | £2.00 | | |
| Charge for first 5,000 of each edition of a Customised Telephone Directory including the London Residential Index | £29,950.00 | | |
| Charge for each additional Customised Telephone Directory including the London Residential Index | £4.64 | | |
| Charge per order placed | £275.00 | | |
| Cancellation Charge | £5,384.00 | | |
| Charge for Delivery of not more than : 10,000 copies of Customised Telephone Directories not including London Residential Index | £600.00 | | |
| 5,000 copies of Customised Telephone Directories including the London Residential Index | £600.00 | | |

For terms and conditions applicable to these charges see the BT Standard Interconnect Agreement Schedule 54 or the Revised Standard Contract Schedule 154.

3.19.1 Set-up Charges

| Set-up charges | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|---------------------------------|------------------------|--------------------|------------------|
| Business Customers | £353,000.00 | | |
| Residential Customers | £307,000.00 | | |
| Business & Residential Customer | £660,000.00 | | |

3.19.2 Annual Charges

| Annual Charges | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|--|-------------------------------|---------------------------|-------------------------|
| Business Customers | £353,000.00 | | |
| Residential Customers | £307,000.00 | | |
| Business & Residential Customer | £660,000.00 | | |

3.19.3 Delivery Charges

| Delivery Charges | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|-------------------------------------|-------------------------------|---------------------------|-------------------------|
| Per Magnetic Tape Download / Upload | £141.50 | | |

Notes :

- 1) Set-up charges are for one full download of the NIS database to the Operator.
- 2) The annual charge will be payable in addition to the set-up charge in the first year assuming that the Operator requires both the historic database and regular updates.
- 3) The charges quoted are for a national database. Customers requiring only a regional sub-set will be charged on a pro-rata basis according to the ratio of the number of entries to the total in all BT local exchange areas, subject to a minimum charge of 2½% of the national price. This reduction applies to both the set-up and the annual charges.

Section 3

Ancillary Services

PART 3.20

ORDER AMENDMENTS

See Annex A, Paragraph 11.4.1 c and d of the BT Standard Interconnect Agreement or the Revised Standard Contract Annex A, Paragraph 11.3.1 c and d.

| Description | Pre-Interim Charge (£) | Interim Charge (£) | Final Charge (£) |
|---------------------|------------------------|--------------------|------------------|
| Per Order Amendment | £80.00 | | |

| | |
|------------------|--|
| Section 3 | Ancillary Services |
| PART 3.21 | NON AVR DIRECTORY ENQUIRY SERVICE |

For terms and conditions applicable to these charges see the Revised Standard Contract Schedule 127.

| Pence per Call | | |
|--------------------|----------------|--------------|
| Pre-Interim Charge | Interim Charge | Final Charge |
| 42.2 | | |